

Lower Similkameen Community Services SocietyClient Feedback Survey

There is no need to give your name. We appreciate you taking the time to fill out this page.

This is about your experience asking for support from the team at the Lower Similkameen Community Services Society in Keremeos.

Which of these services did you access? (Check each one)

 □ Adult Day Services □ Better at Home Program □ Community Outreach Worker Program □ Child & Youth Mental Health Program □ Early Years & Children's Programming □ Infant Development Program □ Family Support Program □ FIX-IT Volunteer Program □ Friendly Visitors Program □ Gustavson House Mental Health 		 □ Keremeos Victim Services (RCMP) □ Legal Aid Community Partner □ Meals on Wheels Program □ PEACE Counselling for Children & Youth □ Similkameen Family Literacy □ Similkameen Seasonal Workers □ Stopping the Violence Program □ Tech Savvy Similkameen □ Volunteer Driver Program □ Volunteer Income Tax Program □ Other/Not Sure 	
How did you hear abou	t LSCSS?		
How much time elapse LSCSS?	d between first co	ntact and service respo	nse from
☐ 1-3 Days	☐ 4-7 Days	☐ 1-2 Weeks	☐ 3+ Weeks
Did you experience any	/ barriers contactii	ng the LSCSS team?	
□ NO □ YES	☐ Explain:		

		you to give your name and phone number, but you are welcome to
		you would like to share about your experience at LSCSS?
□ ио	☐ YES	Explain:
Would you	ı return to L	SCSS for other service needs in the future?
□ №	☐ YES	☐ Explain:
Was our te	eam kind?	
□ио	☐ YES	Explain:
Was our te	am knowle	dgeable?
□ №	☐ YES	Explain:
Was our te	am profess	ional?
□ №		☐ YES
	-	re looking for are not offered by LSCSS, were you ls/resources to other services that might meet your
□ио	☐ YES	Explain:
Did the se	rvices offer	ed by LSCSS meet your needs?
□ио	☐ YES	Explain:
Were you t	treated with	n respect and dignity when receiving services?