



LOWER SIMILKAMEEN
COMMUNITY SERVICES SOCIETY
715 7th Street
Keremeos, BC V0X 1N3
250 499 2352
www.LSCSS.com

Family Support Program Coordinator
Permanent Part Time 33 hrs/week \$31.54/hour

Lower Similkameen Community Services Society (LSCSS) is a multi-service organization providing services from early to senior years to the rural communities of Keremeos, Cawston, Hedley and Olalla. Our organization is committed to provide excellent programs that enhance quality of life by improving the social conditions, housing, health, and education of our citizens. We are a major local employer, with over 50 employees.

If you are a caring and skilled individual who enjoys working with families, we want to hear from you! We are looking for a Family Support Program Coordinator to support local families to be better parents to their children by teaching them a variety of skills, to assist parents so that they feel supported during a crisis, and to provide those services that will help to try to prevent the breakup of a family unit.

Working as a support to the Ministry of Children and Families, provides support to a child, youth, or family/caregivers to support personal growth, development, or situational change. Connecting a child, youth, or family/caregivers with support/resources. This role requires knowledge on child development stages and milestones; providing a range of support services with an indigenous and trauma-informed lens, to families at risk of losing custody of their child/children due to socio-economic factors, many of whom have concurrent mental illness, substance use and/or physical health issues.

Typical Duties and Responsibilities:

1. Works with families in their homes and in the community to create safe and healthy interactions;
2. Observes and monitors family interactions, as well as individual behaviour, appearance, and condition of family members.
3. Develops service plans for referred and self-referred clients. Works as a team member with MCFD Supervisor to meet client needs.
4. Supervises visits of family members as required. Reports problems to supervisor.
5. Works with families to deal with stress and crisis, shares positive practices with families;
6. Teaches and demonstrates parenting skills, household management tasks, basic nutrition, personal hygiene.
7. Facilitates groups and individual training sessions, provides an opportunity for parents to establish a network of mutual support.
8. Identifies community resources to meet clients' needs and provides related information to clients.

The Lower Similkameen Community Services Society acknowledges our presence on and service to the communities of the ancestral, traditional and unceded land of the Sm̓əlq̓m̓ix People. We recognize, honour, and respect the tm̓x̓w̓úlaʔx̓w̓ (land) upon which we live, learn, play, and do our work.

9. Completes and maintains related records and documentation including statistics and client progress reports.
10. Accompanies clients to meetings, court, and appointments.
11. Performs other related duties as assigned.

Qualifications include:

Degree or Diploma in Community Social Service/Early Childhood Education; Two years recent, related experience; Education or training in program planning, group facilitation and working with families and young children in conditions of risk; Privacy Training (employer provided); Demonstrated experience working with people with complex needs, which could include mental illness and addictions; Current Non-Violent Crisis Intervention Training an asset; Trauma-Informed Practice Training; Indigenous Awareness Training; LGBTQ2S+ Awareness Training; Mental Health First Aid; BC Class 5 Driver's licence and access to an adequately insured reliable vehicle for work purposes; Clearance through the Criminal Records Review Program for work with vulnerable people; Or, an equivalent combination of education, training and experience may be considered.

Typical Skills and Abilities

- Excellent verbal and written communication skills
- Physical ability to carry out the duties of the position
- Ability to plan, organize and prioritize, work independently, good time management
- Ability to work in a team setting, and to work collaboratively with social workers and community professionals
- Demonstrated professionalism, ethical decision-making, non-judgemental approach, common sense, maturity and accountability
- Strong ability to provide crisis management and de-escalation when required, and resolve problems
- Ability to model and support life-skills, conduct group facilitation
- Strong knowledge and skills of implementing current research-based theories, methods and interventions related to individuals/families dealing with issues of violence, addictions and mental health
- Motivational Interviewing
- Familiarity with local resources for children, youth and families
- Has ideas of motivation and methodology to empower children, youth and families
- Knowledge of child development, parenting, family systems, family violence, effective household management, nutrition, menu planning and cooking
- Experience coaching and supporting parents and children from diverse cultural and socio-economic backgrounds

Please send resumes marked "FSP#24-09" by e-mail to: Recruiting@LSCSS.com. Competition is open until filled.

Complete position description available at www.LSCSS.com. For further information contact Lisa Flex, Manager of Operations, (250) 499 2352 x130.